

September – October Summit Library

Watch these sessions live on LinkedIn

To help you make the right decisions about where and how you work in the future, the steps you could take to create meaningful work(place) for your employees and emotional connections with your customers and to ensure you take informed steps to improve your health and wellbeing, you're invited to explore the treasure trove of talks, webinars and workshops in our summit library. These sessions are ready to watch with experts in their field giving you ideas, tips and practical things you can do right away in the fields of well-being, customer, employee and remote work experience.



Introductory offer!
Grab your ticket now for
£350
(ex VAT)

When you register for the Ei Evolution Summit all of this will be ready for you to watch on-demand in our growing Summit Library (plus many more...)

2 September 13:00 – 14:00	 Alex Reid		The Rise of the Empowered Introvert
10 September 15:00 – 16:00	 Julian Saipe		Lose your mind – come to your senses
14 September 13:00 – 14:00	 Helen Joy		Unpicking Poor Management Practice
15 September 16:00 – 17:00	 Nicola Johnson		Voice of the Patient
16 September 17:00 – 18:00	 Jonas Altman		Reinvent the way you work and change the future
20 September 13:00 – 14:00	 Christopher Brooks		Working together in CX – the CX World Games explored
23 September 13:00 – 14:00	 Ritchie Mehta		The intersection between marketing, CX and EI
24 September 16:00 – 17:00	 Dennis Wakabayashi		The life and times of a CX field reporter
27 September 16:00 – 17:00	 Ethan Buete		Rehumanising EX with CX Simple Videos
30 September 13:00 – 14:00	 Ed Kirwan		Building a global 'Empathy Generation'
4 October 16:00 – 17:00	 Tresa Howington		The Contact Centre – Key lessons for success
5 October 13:00 – 14:00	 Brian Bachand		The Spirit of Leadership
6 October 13:00 – 14:00	 Jason Langley		Power to the People
7 October 13:00 – 14:00	 Mary Jane Roy		Springboard to Resiliency
8 October 13:00 – 14:00	 Bounce Bhangra		The Science of Dance
11 October 15:00 – 16:00	 Mark Tippin		Creating meaningful connections with MURAL

-  Remote Work Experience
-  Customer Experience
-  Employee Experience
-  Senses
-  Wellbeing